



PATENTS AND COMPANIES REGISTRATION AGENCY

PRESS STATEMENT

16th November 2021

PACRA MIGRATES TO THE GOVERNMENT SERVICE BUS PORTAL

For immediate release

The Patents and Companies Registration Agency (PACRA) wishes to inform the business community and the general public that it has migrated its registration services from its website to the Government Service Bus (GSB) in line with the Government Policy to have all public services on one platform. PACRA has migrated over 20 services to the GSB platform including name clearance and reservation, registration of businesses, request for printouts and filing of annual returns.

With this new development, clients will need to reset their online accounts on the GSB using their National Registration Card numbers as user name and not the email address as previously was the case. Clients are further advised not to recreate the transactions already created and paid for on the PACRA system as all these transactions will be made available on the GSB platform by Friday, 19th November, 2021.

The business community is therefore encouraged to utilise the GSB platform to formalise their businesses by registering and creating accounts using the link; <https://zampass.gsb.gov.zm/register>.

Vaida B Njobvu

BUSINESS DEVELOPMENT MANAGER

Call Centre 5111

Whatsapp +260 953 748 701